



The Practice of Generalist Case Management

Barbara J. Holt

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This very practical book provides a nuts-and-bolts introduction to case management. The book was initially written by the author as a manual for beginning case managers, and it is still focused on how to actually track and manage a case load. The book is geared to entry-level professionals, and provides plenty of actual case examples to illustrate the pitfalls and high points of case management. Chapter 7 includes practical tips based on real training situations, such as how to interview clients. A list of key terms at the end of every chapter provides a focus for student review. Discussion questions at the end of every chapter are taken from real-life case management practice. Bibliographies at the ends of the chapters and at the end of the text provide suggestions for further research. The glossary at the end of the book establishes standard definitions of terms commonly used in practice. For anyone interested in social work, nursing, psychology, or public administration.

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