



100 domande sulle strategie di comunicazione in sanità (Italian Edition)

Iole Simeoni, Anna De Santi

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La comunicazione in ambito sanitario, in tutte le sue forme, viene analizzata in modo semplice e chiaro in questo testo, strutturato in 100 domande, che prendono in esame le strategie di comunicazione tra medico e paziente, le necessarie competenze comunicative e relazionali e le complesse reti di rapporti che si stabiliscono, l'importanza di una corretta comunicazione interna ed esterna che determina l'efficienza delle organizzazioni sanitarie, la qualità delle relazioni tra professionisti sanitari al fine di migliorarne la comunicazione e la buona collaborazione, i vantaggi del lavorare in gruppo, di una efficace leadership e gestione dei conflitti che permette di agire con competenza, flessibilità, apertura.

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